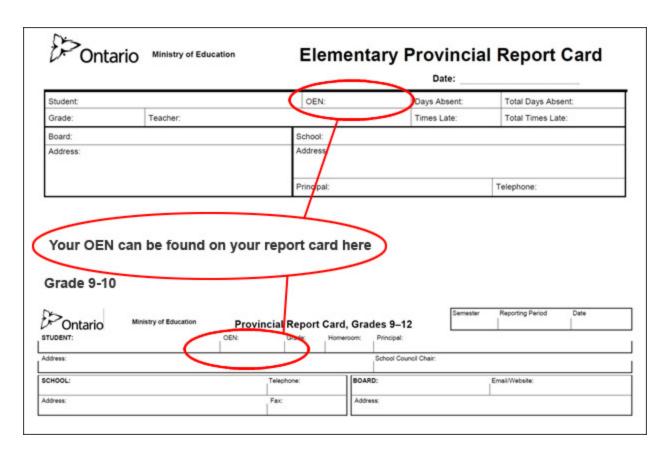
Having troubling using the Student Login portal? Here is some help.

Below are some of the frequently asked questions received by STSWR over the summer. If you are still having issues logging in after reading this, please do not hesitate to contact us.

Note: The Student Login portal will be available the third week of August.

What is an OEN?

OEN stands for Ontario Education Number. The OEN is a student identification number that will be assigned by the Ministry of Education to elementary and secondary students across the province. The number, which is unique to every student, will be used as the key identifier on a student's school records, and will follow the student through his or her elementary and secondary education. The OEN is nine digits long randomly assigned, and tied to stable information about the student (name, gender, date of birth). Below is an image indicating where the OEN can be found on a report card.

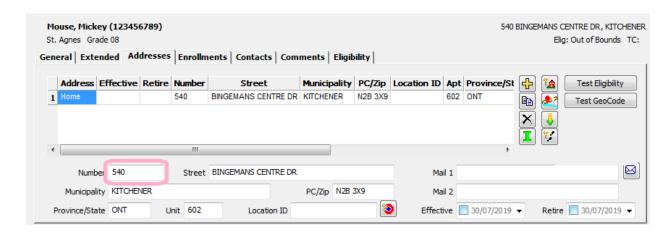


A few helpful tips when trying to login:

- 1. OEN numbers must be entered without dashes (ex. 123456789).
- 2. Do not use student number from registration booklets or student cards (student number is a school generated identification number which is separate from an OEN). **Note**: a student number usually begins with a 3.
- 3. If a report card is lost, contact the school and they will provide the OEN number.

What is the street number the login is asking for?

The street number is the numeric digits of your home address. The street address does not include the digits for your apartment or unit number.



Here are some tips if you are having issues logging in:

- 1. Use the home mailing address provided to the school.
- 2. If a student has multiple home addresses (joint custody), try the numerical digits of the student's main address.
- 3. Leave out the apartment or unit number when adding the street number.
- 4. Contact the school if your child's address has changed.

New to Province Students, Special Education Students and New Kindergarten Students

Junior Kindergarten (JK) students or NEW students that have not yet been assigned an OEN number cannot use the Student Login in August/September. Students without an OEN will be mailed a letter with transportation information to the address provided to the school. Students who are in a special education program or receiving special education transportation will also receive a letter with transportation information.

Students in Senior Kindergarten (SK) will receive a postcard. The postcard will provide information on how to login to the Student Login portal to assist families using the login portal for the first time. The Student Login portal will be available the third week of August.

All postcards and letters will be mailed out to eligible students during the middle of August. If you have not received your letter by the last week of school, please contact the school to ensure they have the correct mailing address.