



## **Transportation Technician**

**35 hours per week**  
**1 permanent position**

**Student Transportation Services of Waterloo Region (STSWR)** is a dynamic team of community-oriented individuals who plan, manage, and provide pupil transportation for approximately 31,000 elementary and secondary students at two publicly funded school boards in Waterloo Region.

### Job Description:

Make a difference in student's lives by arranging their safe and efficient transportation between home and school. Use your superior analytical skills to resolve complex routing problems. You will communicate with a variety of stakeholders from parents to schools to school bus operators daily to address concerns and resolve issues. Your advanced skills in logistics will help you form optimal routing solutions for students. You will be responsible for verifying student data, maintaining current and accurate school and bus route files, maps, and statistics.

Core hours for this position will be 9:00 am to 5:00 pm, Monday through Friday (35 hours per week), with summer flex hours (Friday's off in July/August) and limited capability for remote work (majority of time in our Kitchener office).

### Qualifications:

- Excellent oral and written communication skills;
- Ability to problem solve and work in a fast paced environment;
- Ability to de-escalate situations and demonstrate a calm and respectful demeanor over the phone;
- Ability to communicate positively and tactfully with external and internal contacts
- Completion of post-secondary diploma or degree required in GIS, Logistics, Planning or another related field.

Rate-of-pay: \$27.24 to \$34.08 per hour with comprehensive benefits and a defined benefits pension plan.

STSWR is committed to fair and equitable hiring practices that allow us to hire qualified staff who reflect the diversity of the community we serve, who will foster the success and well-being of our students and who demonstrate a commitment to equity and inclusion in our workspaces.

We actively encourage applications from members of groups with historical and/or current barriers to equity, including, but not limited to:

- First Nations, Métis and Inuit peoples, and all other Indigenous peoples;
- members of groups that commonly experience discrimination due to race, ancestry, colour, religion and/or spiritual beliefs, or place of origin;
- persons with visible and/or invisible (physical and/or mental) disabilities;
- persons who identify as women; and
- persons of marginalized sexual orientations, gender identities, and gender expressions.

We will make any appropriate accommodation based on any of the human rights protected grounds, to support candidate participation in the hiring process.

Please forward your resume and a copy of your diploma/certificate, by 4:00 p.m. on September 30, 2022, to:

Keith Prudham, Safety & Information Supervisor  
Student Transportation Services of Waterloo Region  
550 Bingemans Centre Dr, Unit 102, Kitchener, ON, N2B 3X9  
Email: [careers@stswr.ca](mailto:careers@stswr.ca)

**Only those candidates selected for an interview will be notified**